

Child Protection Policy

UKGuardianship is committed to the protection of all children in its care. UKGuardianship's mission is to keep our students safe while they are here and to improve the quality of our service and standards as we grow.

We are committed to safeguarding, student welfare and undertaking rigorous checks on all who work with us and we expect all staff and volunteers to share this commitment. We have a clear Child Protection strategy. We operate in line with UNCRC Global Code of Ethics for Tourism. The safety and welfare of children, or Child Protection, means protecting children from physical, emotional or sexual abuse or neglect. We aim to ensure that the students in our care experience at all times a caring and secure environment in which they feel safe, respected and valued. In pursuit of this aim, UKGuardianship undertakes the following:

1. To have at least two designated Child Protection Co-ordinators (CPC), who have received Child Protection (CP) Training and have responsibility for responding to CP concerns raised by other guardianship personnel/students. The UKGuardianship's CPC will record any allegations/concerns and refer them where appropriate, to the relevant Children's Services Duty team in their area or to the Out of Hours/Emergency Duty Team (after 5.00pm and before 9.00am week-days and during weekends). Our Chief Child Protection Officer is Susan Fang, Director of Guardianships. The Deputy Child Protection Officer (CPO) is Wendy Hou.
2. To ensure that all guardianship personnel receive CP Awareness Training and to make them and the students in our care aware of the need to report allegations and suspicions of child abuse to the CPC. If the CPC/Deputy are unavailable, local Duty Team must be contacted directly where appropriate as delay could put a child/young person at further risk of harm.
3. To promote an environment of trust, openness and clear communication between students, school and UKGuardianship staff and our Host Families, so that student welfare, safety and pastoral care is recognised as the top priority.
4. To respond to any reported allegation or suspicion of child abuse in accordance with the UKGuardianship Procedures and those set out in the Child Protection Procedures of the Association for the Education and Guardianship of International Students (AEGIS).
5. To ensure that all guardianship personnel and personnel offering outsourced services who come into direct contact with students in our care are recruited using safe recruitment practices and are formally screened through the completion of an Enhanced DBS check.
6. To maintain links with the appropriate agencies who have a statutory responsibility to deal with child welfare and child protection concerns.

Children & Family Services
Children's Access Team
Golden Number
Tel: 020 8901 2690

Children & Family Services
Out of hours number:
Tel: 020 8424 0999

Always call 999 in an emergency